

August 2021

# Simplifying how we face the market

Global Brand Architecture Guidelines



**Contents**

The following guidelines are meant to provide instruction and illustrate best practices for global identity system creation and usage at MetLife. The examples that are shown have been selected to provide context and represent best practices. Although detailed, this document is not exhaustive. Other key factors when designing include budget, audience, and key executive stake holders.

For further guidance, please contact your regional marketing leads.

---

The topic covered, include:

## **The MetLife Global Brand Architecture Guidance**

- MetLife Master Brand
- Products and Services
- Co-Sponsor/Promotion
- Internal Programs and Initiatives
- App Icon

While we continue to establish our new global brand design system, it is important to be unified in our approach to MetLife's visual identity. Introducing new branding and logos can create dissonance and confusion for our customers. Furthermore, the more logos we introduce the more diluted our brand becomes.

# Brand Architecture framework

## Masterbrand



Products/Services

Co-branding & Partnerships



# MetLife Masterbrand

Primary Logo



Partnership “M” Symbol

Wordmark

**MetLife Logo**

Our symbol and our wordmark always appear together to form our logo.

Reflecting our role as our customers' trusted partner, our new symbol comprises two simple shapes that come together to create an “M.” The blue color reflects our brand heritage, while the vibrant green—new to our color palette—represents growth and vitality. **Our symbol and our wordmark always appear together to form our logo.**

Whenever possible, reproduce our logo in full color on a white background.

## Logo Reproduction Versions



### Primary

Our primary logo is full-color on a white background.



### Secondary

#### Reversed

Our reversed logo is white text, primarily on a black background, and used only when an application on white is not an option.



#### On Color

Our "transparent logo" is an all-white version that accurately expresses the translucent overlap in the Partnership "M" symbol.



### Logo Exception

#### Stacked

Our stacked logo is the full-color Partnership "M" symbol with the MetLife word mark text below.

This logo should **ONLY** be used in special circumstances where the space for the logo is square and limited in size.

Clear Space  
and Minimum Size

Clear Space for Primary Logo



Minimum Size



Print  
0.75" wide  
(19mm)



Digital  
54px wide

**Clear Space**

Maintaining an appropriate amount of clear space around our logo creates a positive impression and impact. Therefore, a minimum amount of clear space must always surround the MetLife logo, in order to separate it from other elements such as headlines, text, or imagery. The clear-space area is equal to the cap height of the MetLife “M” and is proportional to the size of the logo being used. The same clear-space rule applies to all dual-language logos and tagline lockups.

**Minimum Size**

Careful consideration should be given when determining the size of the MetLife logo. If it is too small, it will be ineffective. The minimum size of the logo should be 0.75” wide (19mm) for print materials and 54px wide for digital applications.



## Dual-Language Logos and Taglines

Japanese



Traditional Chinese



Simplified Chinese



Arabic



---

There are four approved dual-language logos: Japanese, traditional Chinese, simplified Chinese, and Arabic. All other regions should use the English logo.

Dual-language logos and tagline lockups are provided as master artwork, and proportions should not be altered in any way.

For master artwork, see appendix.

Lockups in other countries may differ based on operating names and legal entities. These situations will be addressed on a case-by-case basis.

Dual-language  
Stacked Logos

English



Japanese



Traditional Chinese



Simplified Chinese



Arabic



---

There are four dual-language logos for social media: Japanese, traditional Chinese, simplified Chinese, and Arabic. All other regions should use the English-language logo.

Social media logos are provided as master artwork, and proportions should not be altered in any way.

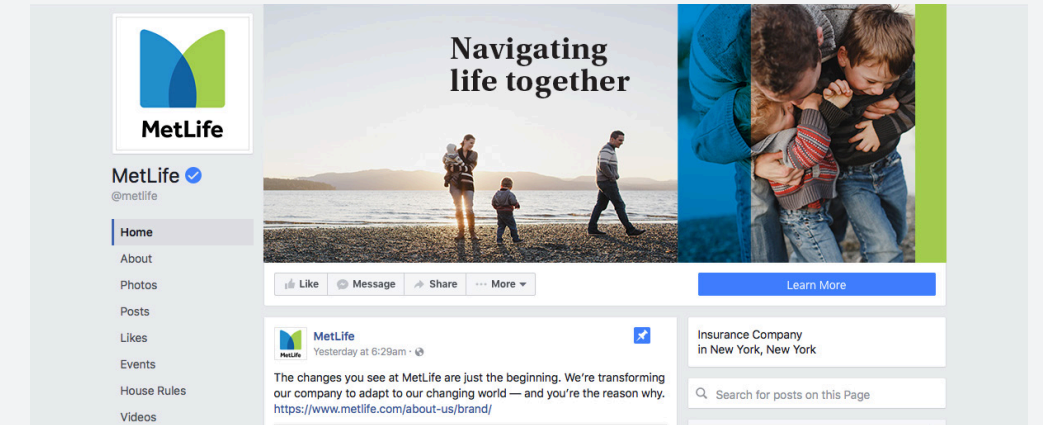
For master artwork, see appendix.

Stacked Logo  
Usage

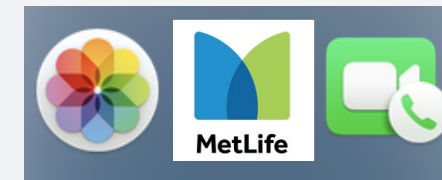
Twitter



Facebook



Dock/Shortcut



A special stacked version of our logo has been created, as an exception, to allow our brand to stand out on social media.

Stacked versions of dual-language logos are available.

Favicon

Website



Our Partnership “M” symbol may be used as a favicon on our websites. This is the only time that our symbol should appear without our logotype.

---

This is the only instance when our Partnership “M” symbol may be used without the MetLife word mark.

Logo Misuse



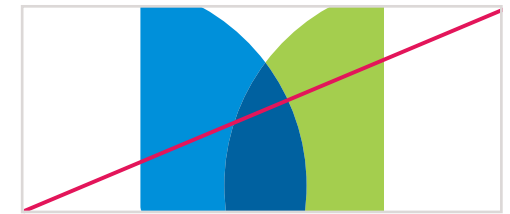
✘ Do not flip the Partnership “M” symbol.



✘ Do not use any other color combination.



✘ Do not remove any part of the logo.



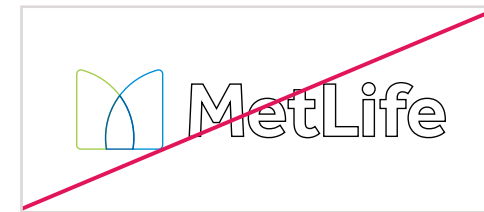
✘ Do not use the logo as a supergraphic.



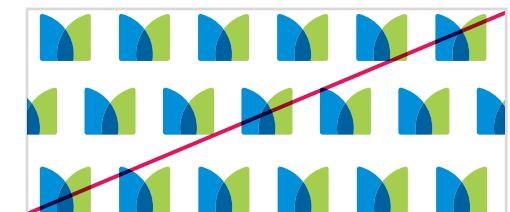
✘ Do not resize any logo elements.



✘ Do not use alternate colors.



✘ Do not outline the logo.



✘ Do not create a repeat pattern with the Partnership “M” symbol.



✘ Do not use gradients on the logo.



✘ Do not lock up the logo with graphic elements.



✘ Do not use the logo in a sentence.



✘ Do not put the new symbol next to the legacy logo.



✘ Do not rotate the partnership “M” symbol.



✘ Do not attach MetLife internal department names to the logo.

To maintain the integrity and clarity of our brand, do not modify the MetLife logo in any way or associate it with conflicting elements. Above are some examples of executions that are prohibited.

Always use master artwork when reproducing our logo.

For master artwork, see appendix.

# Products and Services

When we sell our products through an external channel

## Products and Services

These guidelines define the appropriate relationship between the MetLife brand and our individual products.

### Objectives

Define a clear relationship between the MetLife brand and our products:

- Our one brand is MetLife.  
(Do not create individual product logos.)
- Drive equity between products and MetLife.
- Create consistency across our portfolio.

See the next page for when to use the MetLife product lockup.

### MetLife product lockup

This lockup provides consistency for individual products across all markets.



# Protection when you need it most

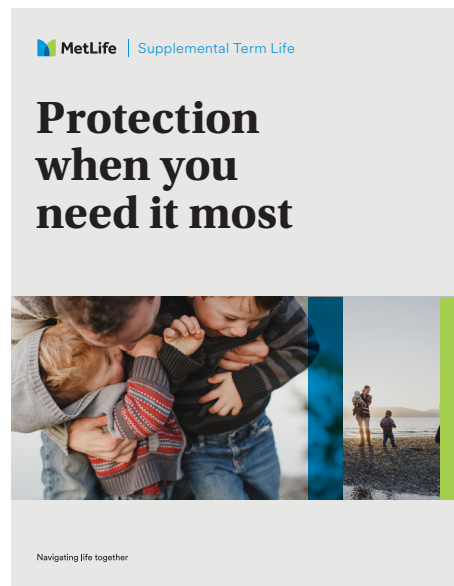
Headline reflects the product benefit



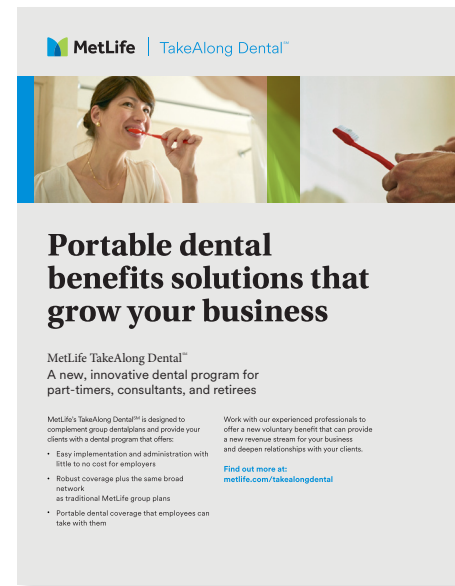
## When to Use the MetLife Product Lockup

The MetLife product should be used on all print collateral. On digital materials such as banner ads and website, products are applied slightly differently due to space limitations, as illustrated below.

### Print | Digital



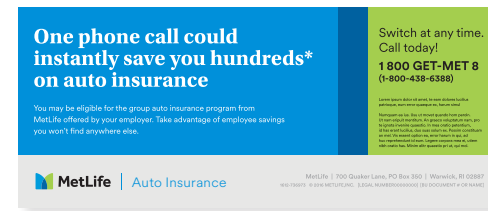
**Brochure: Individual product**  
Product lockup is positioned on the top left. Tagline is left-aligned and appears on the bottom/back as a sign-off.



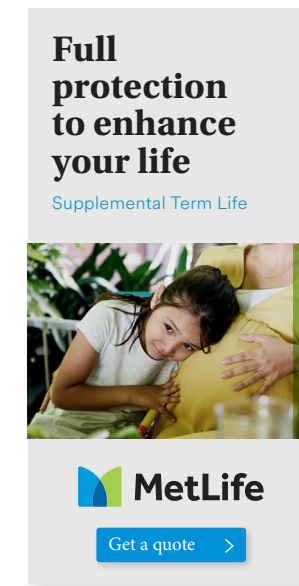
**Ad: Individual product**  
Product lockup is positioned on top left whenever possible.



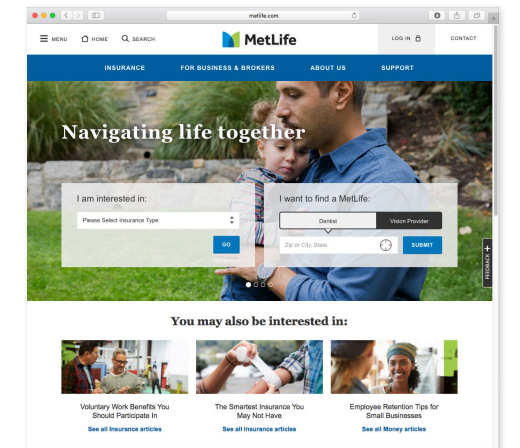
**Slipsheet: Individual product**  
Product lockup is positioned on top left. Single sheets have no tagline unless space allows.



**Buckslip: Individual product**  
Product lockup is positioned on bottom left as a sign-off. No tagline, unless space allows.



**Banner ad: Individual product**  
**\*No product lockup due to space limitations. The product name is styled to match product lockup type and color.**  
No tagline, unless space allows.



**Website: Multiple products**  
No product lockup. Product names are listed in live text. Tagline appears as headline in main carousel.  
For detailed guidance on product application on the website, please reference the digital guidelines.



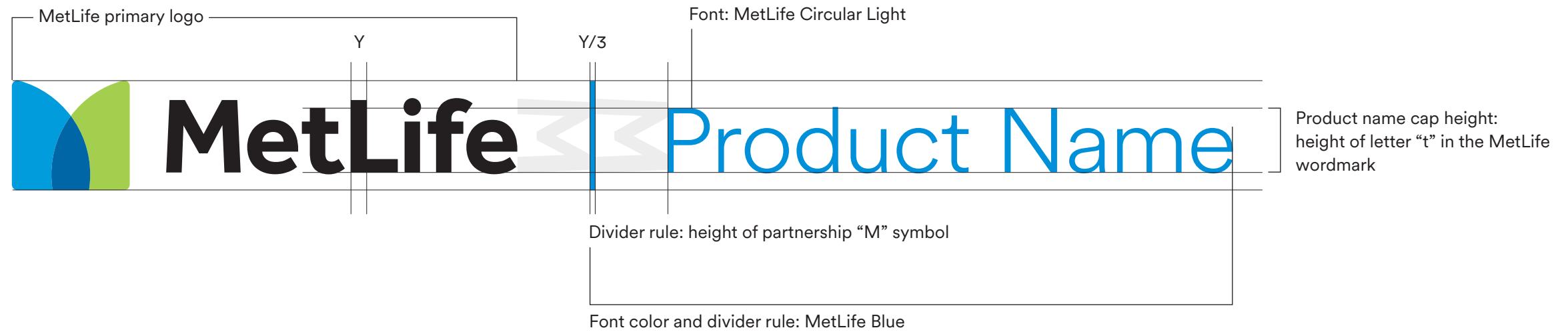
## MetLife Product Lockup

Our product lockup is comprised of the MetLife logo and an individual product name. Only individual products are allowed to be locked up with the MetLife logo.

The product lockup relationship provides consistency for individual products across all markets. For communications promoting multiple products, no product lockup is used.

Whenever possible, always reproduce our logo in full color on a white background.

### MetLife Product Lockup Principles



The MetLife logo is locked up with the product name and has the same hierarchical prominence. This mutually reinforced relationship is critical to the brand moving forward. Products should never be separate and distinct from the brand.

For master artwork, see appendix.

## Product Lockup Misuse

When creating product lockups, please make sure to follow the guidelines as accurately as possible. Do not take creative liberties beyond what is outlined in this chapter. Here are some examples of product lockup treatments to avoid.

Do not create your own product logo.

~~PRODUCT  
NAME~~

✘ Do not create a product logo using all caps.

~~Product Name~~

✘ Do not put the product name in a holding shape.

~~Product Name~~

✘ Do not create a product logo using core brand elements.

~~*Product Name*~~

✘ Do not create a new product logo.

Do not alter the MetLife product lockup.

~~MetLife | Product~~

✘ Do not use any other color combination.

~~MetLife Product~~

✘ Do not remove the divider rule.

~~MetLife | Product  
Name~~

✘ Do not stack the product name.

~~MetLife | Product Name~~

✘ Do not change the weight of the product name.

~~MetLife | Product~~ ✓

✘ Do not add graphic elements to the product lockup.

~~Product | MetLife~~

✘ Do not put the product name before the MetLife logo.

~~MetLife | PRODUCT NAME~~

✘ Do not write the product name in capitals.

~~MetLife | Product~~

✘ Do not change the weight of the divider line.

# Co-Branding & Partnerships

When we partner with other companies

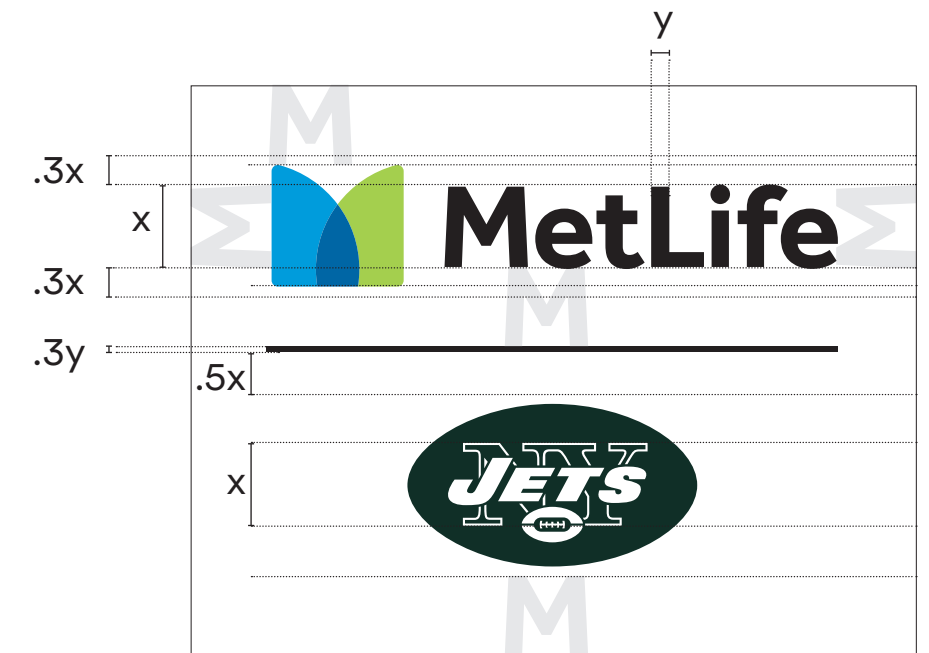
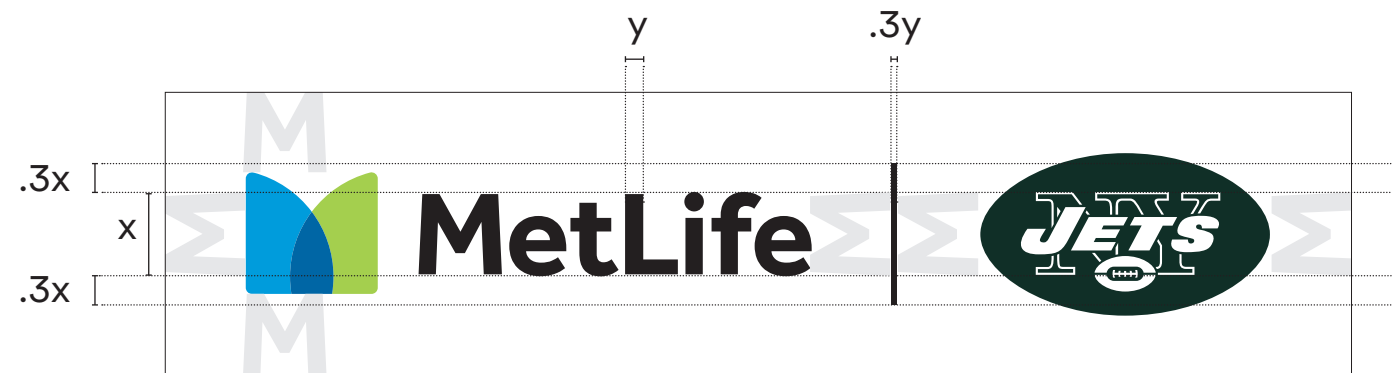
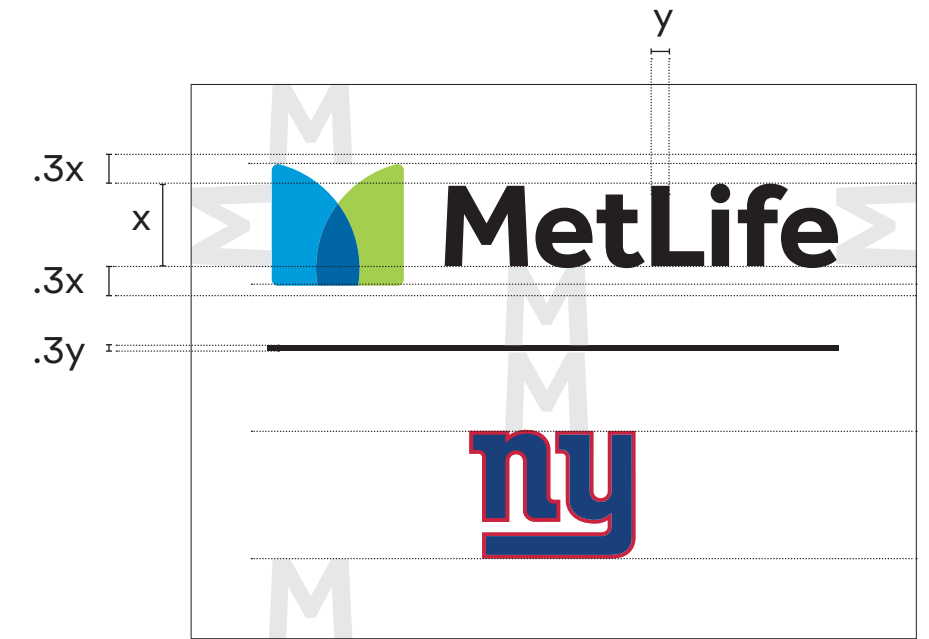
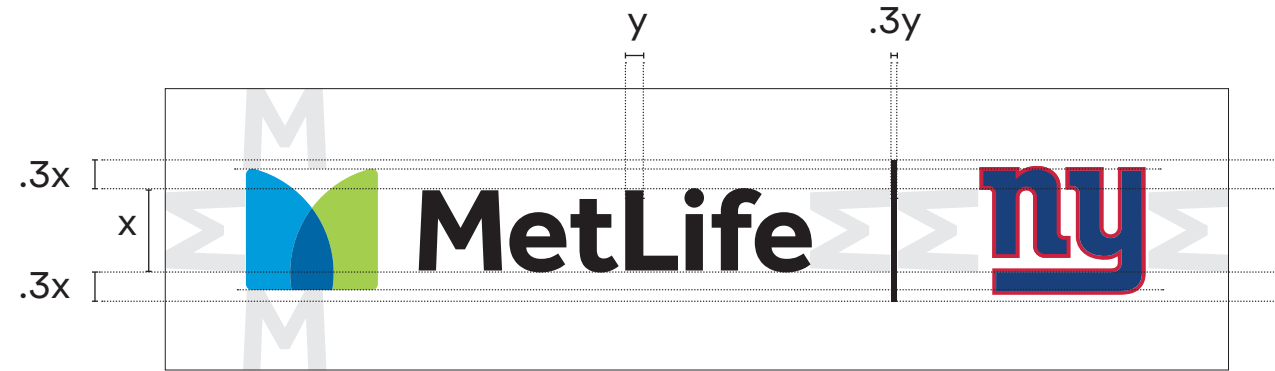
### Co-promotion in Application

When MetLife sponsors another party, MetLife is the lead brand. As demonstrated here, please use the MetLife logo and visual system.

The MetLife logo should also come before the other party logo, either to the left of the other party logo in a horizontal format as demonstrated here, or at top, above the other party logo in a vertical format.

A pencil line can be used to show the relationship between MetLife and the other party logo as seen at right.

### MetLife sponsorship



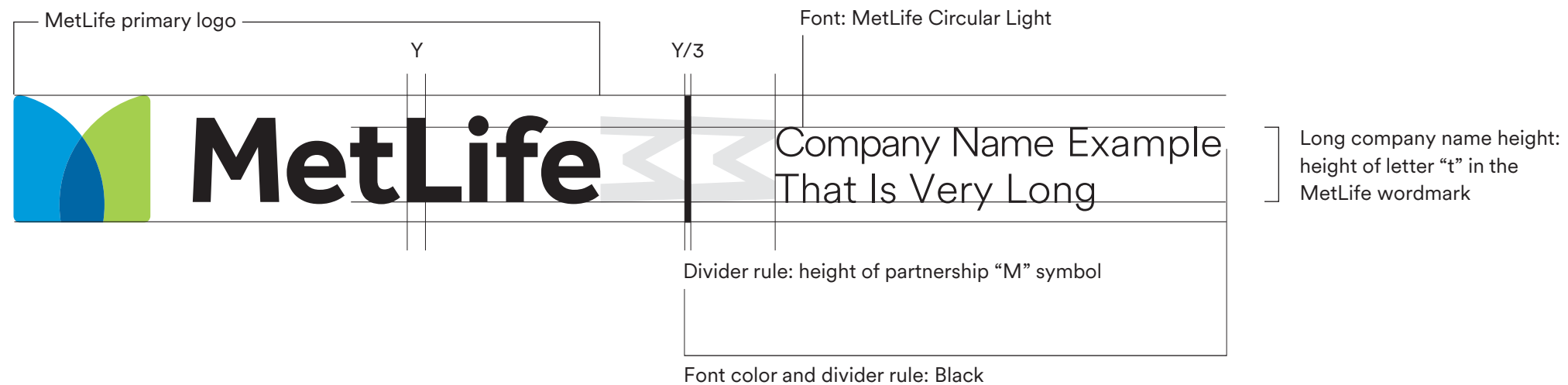
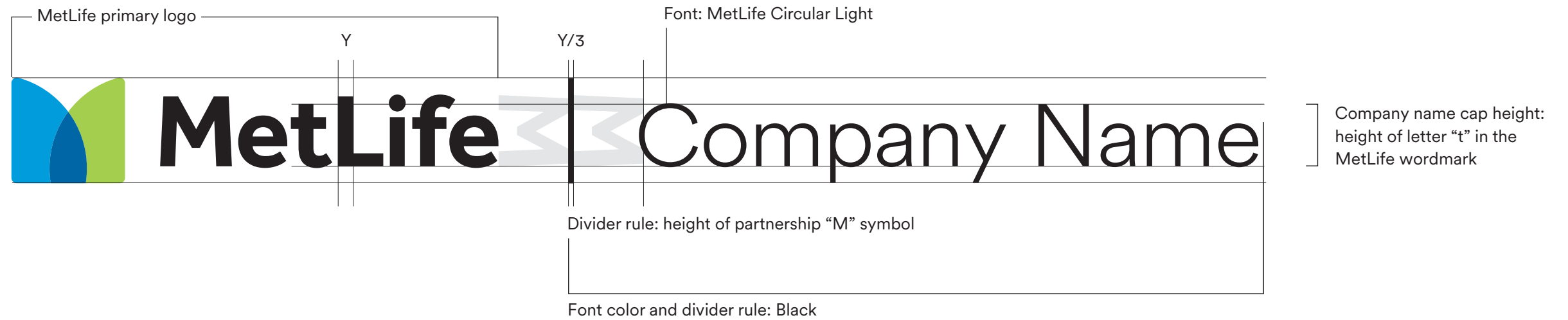
## Co-promotion in Application

When MetLife sponsors another party, MetLife is the lead brand. As demonstrated here, please use the MetLife logo and visual system.

The MetLife logo should also come before the other party logo, either to the left of the other party logo in a horizontal format as demonstrated here, or at top, above the other party logo in a vertical format.

A pencil line can be used to show the relationship between MetLife and the other party logo as seen at right.

### MetLife Co-promotion Type Lockup Principles



The MetLife logo is locked up with the product name and has the same hierarchical prominence. This mutually reinforced relationship is critical to the brand moving forward. Products should never be separate and distinct from the brand.

# Key Co-promotion Scenarios

Evaluate on a case-by-case basis.

## Relationship

Endorsed by other party

Endorsed by MetLife

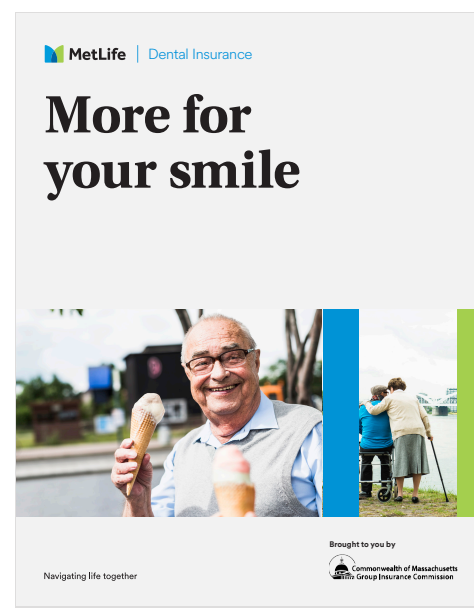
MetLife sponsorship

## What is it?

Another third-party brand endorses MetLife led content/offering

MetLife brand is an endorser to materials that are generated and led by a selected third party

MetLife is sponsoring content/event with another partner



MetLife visual system



Other brand visual system



MetLife visual system

### Co-promotion in Application

When an individual product is lead by MetLife and endorsed by other party, please use the MetLife logo or category lockup and visual system.

In all cases, whenever MetLife is the lead brand, the MetLife category lockup or logo is always positioned before the other party logo. In a vertical format, the MetLife brand is positioned on top whereas the other party logo is positioned on the bottom. In a horizontal format, MetLife category lockup or logo is always to the left of the other party logo.

A descriptor is used above the other party logo to describe their relationship to MetLife if space permits.

### Lead by MetLife, endorsed by other party

1.5in

x MetLife | Dental Insurance

# More for your smile

Brought to you by

Commonwealth of Massachusetts Group Insurance Commission

Navigating life together

x MetLife | Dental Insurance

1.5x

Commonwealth of Massachusetts Group Insurance Commission

8pts type  
0.5x

1.5x

Other party logo is aligned to the baseline of MetLife's tagline

# App Icon



# App icon theory

Global master application features the Partnership M and all subsequent apps feature pictogram derived icon.

Currently there is no global master app for reference.

Boundries should include significant core consumer facing function that ties to the broadest offering of the Global brand.



MetLife Global Master Application  
(currently no app fulfills a truly global functionality)



US Mobile App



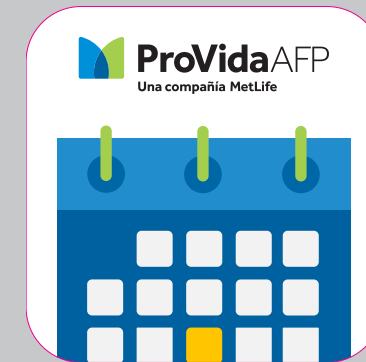
US Infnit Document Storage App



US Auto & Home My JourneyTransponder App



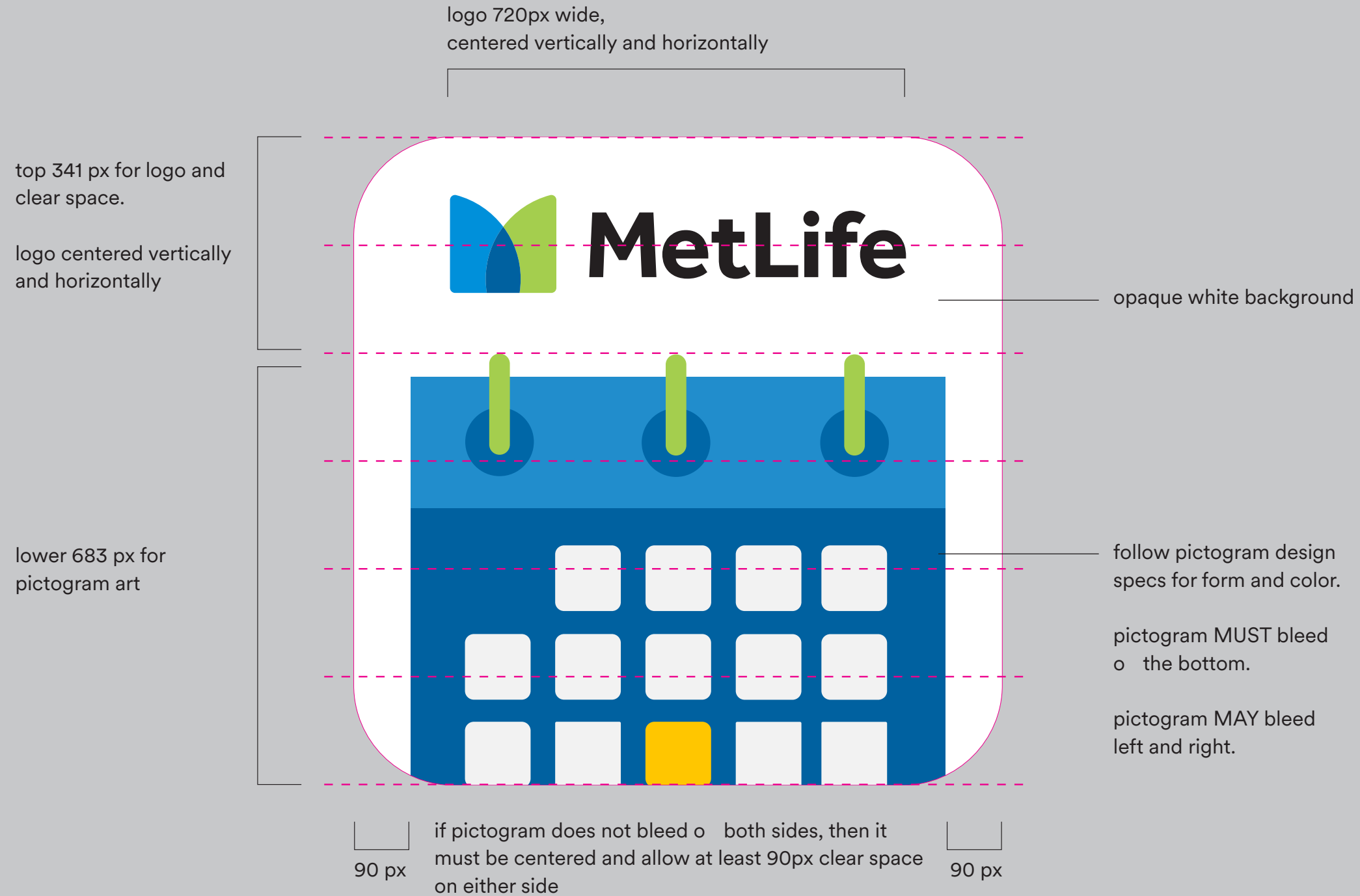
US Cary Technology Hub Campus Directory App



ProVida Pension App

# App icon design specific tion

Measurements based on 1024 x 1024px icon



**Thank you.**